



QUALITY MANAGEMENT POLICY

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- b) using the documents or data for any purpose not agreed to in writing by i24s.

1 PURPOSE

i24s Group Pty Ltd (“i24s”) (“the Group”) (ABN 74 650 861 402), is a 100 per cent owned and operated Aboriginal business. The Group is a leading provider of talent pipeline/workforce solutions, industrial equipment hire and goods, and outreach and advocacy services, for the Mining, Resources, Energy, Infrastructure and Property sectors.

Robust health, safety, environment and quality (HSEQ) management is integral to the way our teams work at i24s. The Group strives to achieve operational safety, environmental protection and quality improvement throughout our operations and services, in accordance with legislation, industry Standards and Codes of Practice, the respective requirements of the jurisdictions in which we operate and client’s needs.

The Group is committed the continuous improvement of HSEQ management, which is underscored by our leaders, employees, clients, sub-contractors and visitors embracing i24s’ policies and procedures.

The governance of this **Quality Management Policy** (“Policy”) is overseen by Angela Kickett, Chief Executive Officer.

2 INTRODUCTION

i24s’ developed this Policy to aid in the delivery of premium quality services, support employee’s career ambitions, preserve natural assets and protect the environment, continually improve operational efficiency, and provide enduring value for all stakeholder groups.

This Policy is part of the Group’s Quality Management System and i24s’ broader commitment to robust HSEQ management, which includes further developing i24s’ quality management procedures and processes in readiness for pursuing ISO Certification in the future.

3 SCOPE

This Policy applies to employees, sub-contractors and other parties undertaking work for the Group. When the following terms are referenced herein, “we”, “our” or “us”, we are referring to everyone at i24s. The scope of this Policy applies to all workplaces which are under the Group’s control.

4 COMMITMENTS

The Group is committed to:

- maintaining and continuously improving i24s’ Quality Management System;
- understanding and meeting our clients’, employees’, sub-contractors’, suppliers’ and all stakeholder groups’ needs;
- ensuring our team have access to the resources and skills they need to deliver optimal outcomes to clients and communities;
- building awareness about the Group’s Quality Management System with our clients, employees, sub-contractors, suppliers and other stakeholder groups;
- pro-actively seeking performance feedback from i24s’ clients, employees, sub-contractors and suppliers and addressing opportunities for improvement; and
- setting clear targets for improvement and encouraging all parties undertaking work for the Group to participate in quality improvement initiatives.

5 RESPONSIBILITIES

To fulfill the Group's commitments, management has a responsibility to:

- promote and demonstrate an effective quality assurance culture;
- listen to and act on feedback from stakeholders;
- encourage in ongoing knowledge sharing and skills development to advance quality management within the Group;
- provide adequate resources to maintain and continually improve the Quality Management System;
- make this Policy available to all parties and to periodically review this Policy to ensure it remains accurate and effective; and
- ensure the said parties comply with this Policy.

To achieve the abovementioned commitments, i24s' employees have a responsibility to:

- demonstrate a professional attitude and take pride in the tasks they perform and services they deliver;
- engage in ongoing learning and development, as well as to share knowledge that could advance the development of the Group's approach to quality management;
- contribute to the i24s' culture of excellence; and
- follow the related processes and procedures and report non-conformances and complaints; and
- comply with this Policy.

6 GOVERNANCE

The governance of this Policy is overseen by the Group's Officer and Chief Executive Officer, Angela Kickett. For further information about quality management matters, please contact i24s on +61 8 9209 2090 or admin@i24s.com.au

Angela Kickett

Angela Kickett

Co-Founder/Executive Director

