How to Login

BHP Camp Wi-Fi Portal

Enable Wi-Fi on your device

Go to your device Settings menu.

From the Wi-Fi list of available networks: Connect to **CampWiFi@BHP**

The Wi-Fi symbol will be displayed in a corner of the screen once connected.

Go to Portal in your browser

If the web browser doesn't open automatically, open a web browser such as Chrome, Firefox, Safari, Internet Explorer (IE), or Edge.

Type in **campwifi.com** in the browser to reach the login page.

Sign On with your details

You need to enter your mobile phone number (as your username).

- Replace the leading 0 in your number with 61 so it is in the example format eg. 6141122333
- To confirm your phone number, review your account details in the WF Kiosk App

Enter the default (case sensitive) password: **C@mpWifi23**

- If you have logged in at a different camp via Camp Wi-Fi, use your previous login and (case sensitive) password.

Select I agree to the **Camp Wi-Fi Terms & Conditions**

Click **Sign On**

Update your Profile

Finalise your account setup with a new password and select a Q&A (answer is case sensitive) for Password Recovery.

- Click on link **BHP Password requirements** for rules

Click **Update** to conclude your account setup.

Use Camp Wi-Fi on your device

Try the '**Help**' menu section if you get stuck.

If you lock out your account, try again in 30 mins. The **Forgot your password** link only works after your 1st login.

Password resets & basic troubleshooting: call Service Desk on 1-800-115-371
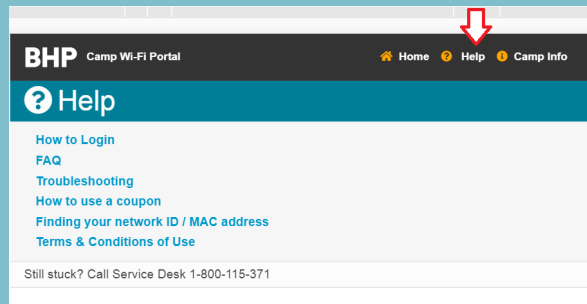
Still stuck ?

Try the '**Help**' menu section.

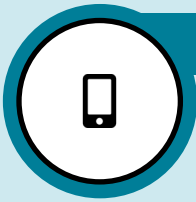## Camp Wi–Fi portal has an extra HELP section that may assist !

Laptop / Tablet device

From **campwifi.com** portal, select the '**Help**' menu section in the banner to reach the screen shown below.

BHP Camp Wi-Fi Portal   🏠 Home   ❓ Help   ℹ️ Camp Info

❓ Help

How to Login
FAQ
Troubleshooting
How to use a coupon
Finding your network ID / MAC address
Terms & Conditions of Use

Still stuck? Call Service Desk 1-800-115-371

Example screenshots from BEFORE the user logs in. Help menu and documents also still available AFTER logging in to https://campwifi.com

Mobile Phone device

From **campwifi.com** portal, select the three lines menu icon in the top left (also known as a 'hamburger' icon) in the black banner.

Then select '**Help**' to reach the screen shown below.

Other Information on campwifi.com

- Help documents might open in a separate tab of your browser.

- You need to have a room reservation for your stay AND your personal mobile number in the booking system (Workflow) to access Camp Wi-Fi

- When visiting other camps you will need to login again on the local camp Wi-Fi portal for your initial visit.

- The '**Camp Info**' section contains basic static maps (not GPS enabled)

Important points

Avoid the use of personal routers/modems & wireless transmitting devices from your accommodation.

These devices can interfere with the Wi-Fi service provided and can impact your neighbours and other residents outside of your immediate building.

BHP